

Houston Christian University Mascot and Entourage Descriptions and Roles

As a grant funded student employee of HCU Student Life you are required to uphold the standards set in place by Houston Christian University and Student Life staff. Your job as a student worker is to effectively manage and maintain equipment, services, programs, and client relations in a manner of professionalism that represents all parties to the best of your ability.

Mascot Opportunities:

- **Suited Mascot/Mingo:** As the suited mascot (Mingo) for HCU this role is high visibility and requires absolute professionalism at all times. Responsibilities include but are not limited to:
 - Suit care and maintenance
 - Establishing and maintaining good relationships with clients, staff, coworkers, and the general public
 - Initiating contact with event managers before appearances and coordinating on site changing facilities as well as any changes from the initial request form that they are wanting
 - Reporting to the mascot manager on how events went and/or any issues that arose
 - Arrive at assigned events timely and ready to change
 - Provide opportunities for photos and interactions to the intended clients at assigned events
 - Ensure care of guests during interactions while in costume
 - Maintain the client and public experience by ensuring that Mingo is only ever seen in public fully ready and prepared for public interactions
 - Engage the public as “Mingo”, in character, and attentive to the role
- **Mascot/Mingo Entourage:** As the entourage for Mingo this role is high visibility and requires absolute professionalism at all times. Responsibilities include but are not limited to:
 - Suit care and maintenance
 - Establishing and maintaining good relationships with clients, staff, coworkers, and the general public
 - Initiating contact with event managers before appearances and coordinating on site changing facilities as well as any changes from the initial request form that they are wanting
 - Reporting to the mascot manager on how events went and/or any issues that arose
 - Arrive at assigned events timely and ready to change
 - Provide opportunities for photos and interactions to the intended clients at assigned events
 - Maintain the client and public experience by ensuring that Mingo is only ever seen in public fully ready and prepared for public interactions
 - Assist “Mingo” with costume changes as needed
 - Assist the general public and clients with photo opportunities and other interactions
 - Assist “Mingo” with general navigation at assigned appearances
 - Manage public interactions with Mingo to ensure a quality experience and provide for the safety of all individuals interacting with Mingo as well as the person in costume
 - Ensure that the individual in the Mingo costume is well cared for and provided with any needs as well as monitored for any kind of discomfort or distress

For more information contact **Sasha Olguin**, Student Success Specialist for Student Engagement

Email: solguin@hc.edu

Phone: (281)649-3320